A STRATEGY TO IMPROVE VIOLENCE RISK MANAGEMENT IN A GROWING MULTI-SITE SECURE MENTAL HEALTH SERVICE

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The essential elements of risk management and occupational safety present unique challenges within secure mental health settings, the ongoing risk of violence and aggression remains, and as an organisation grows it increases. St Andrews Healthcare built on board level commitment to enhance the risk awareness and learning of it’s staff group, health and safety at all levels of responsibility was structured in positive and constructive processes providing a framework for change. Advances in structured analysis, within clear discussion forums with direct responsibility for change and improvement, has allowed significant improvement in risk identification, management and process change. The health and safety model within St Andrew’s Healthcare can point to improved occupational safety while allowing for continuing improvement.